

12/28/06

Dear Kevin:

I wanted to take the opportunity to thank your staff for another successful year of service. I can't begin to tell you how accommodating your staff has been for me primarily Terry Barrett. Terry has gone above and beyond any expectation that I have ever set, and as you probably know my expectations are set with very little reaction time. In this business customer demands are generally made at the very last minute and without Terry I can honestly say I wouldn't have been able to accomplish a good portion of them. Customer service is our top priority at Rentacrate Inc. and its very refreshing to get that kind of service in return which is what I get every time I speak with Terry.

Addison Foods is now responsible for about 95% of our trucking and the reasoning is very simple; customer service, cost and reliability. You make all other brokers look bad in all three categories.

I appreciate everything that Terry and the rest of your staff has done for me this year and I look forward to another great year of service in 2007.

Sincerely;

Scott Abbott

National Service Rep. Rentacrate, Inc 781-899-4477 x263

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