



Your ideas become reality.

ARMSTRONG WORLD INDUSTRIES, INC.  
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717.397.0611 [www.armstrong.com](http://www.armstrong.com)

February 24, 2009

Addison Transportation  
Addison, TX

Dear Mike Cornell,

On behalf of the entire Armstrong World Industries Team, I am proud to present you with Armstrong's Elite Carrier Award for 2008. This award recognizes our top performing carriers of 2008. These carriers understand and deliver to the demanding requirements of our transportation network, share our commitment to outstanding customer service and competitive cost through their demonstrated performance.

Armstrong recognizes that carriers and their employees play a critical role in providing quality service to our customers and to our suppliers. The carrier is an extension of our business and represents Armstrong to the customer. We are therefore particularly appreciative of your efforts this year.

Congratulations on achieving Elite Carrier status for 2008. Thank you for your ongoing efforts to service our mutual customers.

Sincerely,

A handwritten signature in black ink that reads "William C. Rogers". The signature is fluid and cursive.

William C. Rogers  
Vice President  
Supply Chain Management